



Sending Referrals Through Zephyr

The ability to create and send referrals via Zephyr is now **LIVE!** To get started, follow these steps:

1. Get a Zephyr username and password

2. Sign up for a LeadingReach account

If you already have a LeadingReach account, you can skip this step

If you do not have an account or are unsure if you have an account, please visit leadingreach.com/wellmed/pcp-leadingreach-access

3. Link your Zephyr and LeadingReach accounts

4. Sign up for training at leadingreach.com/zephyr/pcp/#upcoming-training

5. Log into zephyr.leadingreach.com and begin sending referrals

Where do I begin?

I need a Zephyr account	I have a Zephyr account but am unsure if I have a LeadingReach account	I have a LeadingReach account but am unsure if I have a Zephyr account	I have both LeadingReach and Zephyr accounts, but how do I link them?
<p>▶ You may request a Zephyr account by logging into ePRG, locating the eTools tab, and submitting your information.</p> <p>Your Provider Business Manager (PBM) can also assist with with requesting access.</p>	<p>▶ Please visit the link listed under the "If you do not have an account or are unsure if you have an account" step above.</p>	<p>▶ You may request a Zephyr account by logging into ePRG, locating the eTools tab, and submitting your information.</p> <p>Your Provider Business Manager (PBM) can also assist with with requesting access.</p>	<p>▶ Please visit leadingreach.com/zephyr to learn how to link your respective Zephyr and LeadingReach accounts.</p>

- ▶ For Zephyr questions, please email portalsupport@wellmed.net
- ▶ For system issues, please contact the WellMed help desk at **(877) 435-7576**
- ▶ For more information on sending referrals via Zephyr, visit leadingreach.com/zephyr
- ▶ For questions regarding sending referrals via Zephyr, please email helpdesk@leadingreach.com