

Sending Referrals Through Zephyr

The ability to create and send referrals via Zephyr is now **LIVE**! To get started, follow these steps:

- 1. Get a Zephyr username and password
- 2. Sign up for a LeadingReach account

If you already have a LeadingReach account, you can skip this step

If you do not have an account or are unsure if you have an account, please visit leadingreach.com/wellmed/pcp-leadingreach-access

- 3. Link your Zephyr and LeadingReach accounts
- 4. Sign up for training at leadingreach.com/zephyr/pcp/#training-sessions
- 5. Log into zephyr.leadingreach.com and begin sending referrals

Where do I begin?			
I need a Zephyr account	I have a Zephyr account but am unsure if I have a LeadingReach account	I have a LeadingReach account but am unsure if I have a Zephyr account	I have both LeadingReach and Zephyr accounts, but how do I link them?
➤ You may request a Zephyr account by logging into ePRG, locating the eTools tab, and submitting your information. Your Provider Business Manager (PBM) can also assist with with requesting access.	Please visit the link listed under the "If you do not have an account or are unsure if you have an account" step above.	➤ You may request a Zephyr account by logging into ePRG, locating the eTools tab, and submitting your information. Your Provider Business Manager (PBM) can also assist with with requesting access.	► Please visit leadingreach.com/zephyr to learn how to link your respective Zephyr and LeadingReach accounts.

- ► For Zephyr questions, please email portalsupport@wellmed.net
- ► For system issues, please contact the WellMed help desk at (877) 435-7576
- For more information on sending referrals via Zephyr, visit leadingreach.com/zephyr
- ► For questions regarding sending referrals via Zephyr, please email helpdesk@leadingreach.com