PT SOLUTIONS + LEADINGREACH

DIRECT MESSAGE REFERRALS
to PT Solutions

Benefits

+ Improve patient outcomes through timely contact (and scheduling) for therapy

+ Reduce administrative burden of faxing and transcribing faxes

+ Reduce potential for error, which improves opportunity for patient treatment plan adherence

+ Improve communication at transition of care

+ Reduce leakage

+ Potential for MIPS/MACRA credit (HIE 1 and HIE 4)

Workflow

+ **Provider initiates the referral in EHR to PT Solutions**

+ **Support staff follows send referral workflow in EHR**

Workflow in EHR can include:

+ Searching for and selecting PT Solutions clinical contact (Place of Service in EMR)

+ Attaching Summary of Care (CCD) document

   CCD includes:

   + Patient demographics & contact information;

   + Referring provider name & contact;

   + Reason for referral;

   + Complete insurance information (including payor ID # & insurance telephone);

   + Electronic Signature

+ Ensuring Direct Message was successfully sent

+ Some EMRs have specific workflows; please ask if unsure

Referring Provider EHR

PT Solutions LeadingReach

Learn more about the PT Solutions and LeadingReach partnership at *leadingreach.com/ptsolutions*   **1-866-656-4410**