

### **LeadingReach** Collaborations

"Collaborations have saved me countless hours in back and forth conversations with other offices. I used to constantly have to follow up by phone or fax and wait, in some cases, hours to get the matter resolved. Now no matter how busy they are, I can reach them and get an answer in LeadingReach back within seconds."

- Heather Smith, Plano Orthopedic Sports Medicine Center

# WHAT ARE COLLABORATIONS?

Collaborations allow referring and referred-to organizations to loop other practices, departments and providers in their Network into new and existing referrals. Collaborators can communicate with the referral sender, receiver, or other collaborators but cannot make changes to the referral itself.



### **BENEFITS**

# Close the loop for smoother transitions of care

Provide real-time status updates to everyone involved in the patient's treatment allowing providers a chance to close the loop

#### Save valuable time and improve provider relationships

On average a referral has roughly 4-6 follow up conversations each lasting anywhere from 5-10 minutes if quick or hours waiting on documents to be sent

#### Coordinate care plan with entire provider team through enhanced visibility

Collaborate more effectively on a patient's care plan through connected provider communication including e-consults